

Ryan Smith

Senior Learning Leader

Ryan is the Director of Leadership Development and Learning Systems & Operations for Progressive Insurance, a Fortune 100 auto insurance company. His teams are responsible for designing and implementing a leadership development strategy for Progressive's 5,000+ leaders, managing the company's learning management system, and supporting learning operations for 42,000+ employees.

Prior to joining Progressive Insurance, he served as the Director of Leadership & Employee Development at Cleveland Clinic, which *Newsweek* ranked the #2 hospital system in the world. In his 20+ year career, he has also worked at Goodyear Tire & Rubber and The J.M. Smucker Company. He began his career in Corporate Finance and held positions in Enterprise Risk Management, Treasury, and Financial Planning & Analysis.

He earned his Bachelor's Degree in Finance from Youngstown State University and his Master's Degree in Business Administration from the University of Akron.

Ryan is married and has three sons. His hobbies and interests include hiking with his boys, traveling, reading, and serving others.

